

# REWARD YOURSELF WITH RHEEM AMBIHEAT HEAT PUMP



## TERMS AND CONDITIONS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales, (Rheem) likes to reward its loyal customers. To check if you are eligible to share in this Bonus offer, you must agree and comply with these promotion terms.

These terms set out the basis on which Rheem will provide a Prezzye eGift Card (Your Reward) to eligible members of Rheem Rewards upon successfully claiming the purchase of a Rheem Ambiheat HDC270 heat pump (model number 551270) (hereafter "Participating Products").

### PROMOTION PERIOD

1. This promotion commences on 01/06/2022 and ends at 11.59 pm AEDT on 31/07/2022 (Purchase Period). The claims period ends 11.59 pm AEDT on 31/08/2022 (Promotion Period).

### PROMOTION PERIOD

2. Participation is only open to Australian residents aged 18 years or over who are licensed plumbers in Australia and are members of the 2021/22 and/or 2022/23 Rheem Rewards program/s (Participants).
3. To be eligible to participate and claim the Prezzye eGift Card, Participants must:
  - a. purchase a Participating Product during the Purchase Period from an authorised re-seller (being any retailer in Australia who can issue a valid tax invoice as described in paragraph 9 below);
  - b. complete the online redemption form for the Participating Product by:
    - i. visiting [www.rheem.com.au/reward](http://www.rheem.com.au/reward) (Promotional Website);
    - ii. reading the Terms and Conditions of Entry on the Promotional Website;
    - iii. logging in to the Rheem Rewards website, [www.rheemrewards.com.au](http://www.rheemrewards.com.au) or input the requested details in order to set-up an account (Account);
    - iv. completing the redemption form;
    - v. submitting details of the Participating Product (including serial numbers) purchased, where and from whom it was purchased; and
    - vi. uploading a scanned copy of their tax invoice (clearly showing the invoice number, date of purchase and Participating Product details).
4. The fully completed claim form must be received before the end of the Promotion Period.
5. Claims can only be submitted via the methods outlined above; no other means will be accepted, unless advised otherwise by Rheem in its absolute discretion.
6. Incomplete or indecipherable claims will be invalid.
7. Only 1 claim can be submitted for each Participating Product purchased. Claims must be made separately.
8. Should a Participant return or exchange a Participating Product that has been claimed, they the Participating Participant must purchase another Participating Product within the Purchase Period and successfully claim it within the Promotion Period, or the eGift Card is forfeited.
9. Participants must retain their original tax invoice for all claims. Failure to produce the original tax invoice for any claim when requested by Rheem may, in the absolute discretion of Rheem, result in invalidation of all of a Participant's claims and forfeiture of all rights to a Bonus.

10. Rheem reserves the right, at any time to:
  - a. verify the validity of claims and Participants (including their identity, age and place of resident and/or business); and
  - b. disqualify any Participant who has breached any of these terms.
11. All other terms and conditions of Rheem Rewards apply.

### BONUS PREZZEE EGIFT CARD

12. For every purchase of a Participating Product in the Schedule, the Participants will receive a Prezzye eGift Card (eGift Card) issued to the name of the Participant.
13. Participating Products in the Schedule will receive a \$200 eGift Card.
14. Please allow up to 4 weeks from the end of the Claims Period for delivery of the eGift Card.
15. The eGift Card, and any unused balance of the eGift Card, cannot be redeemed for cash.
16. The eGift Card can be used at any merchant participating in the Prezzye eGift Card program.
17. Successful Participants will be required to activate each eGift Card awarded prior to use.
18. Each eGift Card is issued by Prezzye Pty Ltd (ABN 16602963422) and additional terms, which can be found at <https://www.prezzye.com.au/doc/terms-of-service/>

### GENERAL

19. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
20. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at [www.rheem.com.au/privacy](http://www.rheem.com.au/privacy). By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:
  - a. post to 1 Alan Street, Rydalmere NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128;
  - b. email to [privacy@rheem.com.au](mailto:privacy@rheem.com.au); or
  - c. telephone on (02) 9684 9100.
21. A Participant must not assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms.

### SCHEDULE OF PARTICIPATING PRODUCT

PRODUCT DESCRIPTION	MODEL NUMBER	CARD VALUE
Rheem Ambiheat HDC270 heat pump	551270	\$200