BACnet/IP & Modbus TCP/IP on Ethernet Configuration Guide

Rheem Commercial Heat Pump BMS Card



Install a Rheem

Configuration on Heat Pump Display



Control Panel Operation Quick Guide

Press and release Press and release ↑ or ↓ to highlight desired main menu screen Press and release ↑ or ↓ to navigate to desired parameter screen Press and release ↑ or ↓ to navigate to desired parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter Press and release ↑ or ↓ to change parameter setting Press and release Fisc to navigate back one screen Repeatedly press and release Fisc to navigate back to home screen

- After commissioning the Master heat pump, go to the Service menu
- Service- Password 0022>BMS Config
- Go to BMS configuration (will time out after 5 minutes if no buttons pressed)
- Change the settings for BMS configuration from the display menu as mentioned below.

Address: No change required (address is irrelevant for this card) Protocol: CAREL Speed: 19200 (this value is set from factory to communicate between heat pump and BMS card)



Inspection of BMS Card

Open the heat pump enclosure and check the BMS card.



The BACnet/IP & Modbus TCP-IP card features a button (PUSHBUTTON) and two indicator lights (STATUS LED and NETWORK LED).

Functions of the button:

- When starting up the BACnet/IP & Modbus TCP-IP, this is used to select, for network communication, whether to use the factory parameters or the user parameters
- In normal operation, reboots the card without needing to disconnect the power supply

Status LED: indicates the status of communication with the heat pump controller and the status of the card, and must normally be green and flash around 3 times a second; in special circumstances it displays the operation of service activities, such as the restart of the internal program on the card, the remote updating of the program, or others. See the table below.

Status LED	Meaning	Notes
Green flashing (3 times/sec)	Regular communication	When running demanding tasks (sending a large number of notifications), this may be green steady for a few seconds
Red flashing slowly (once every 2 seconds)	Communication not established	-
Single red flash and then flashing green	Single communication error, one failed response or attempt to write a variable with an index higher than 207	After 5 failed responses, the Status LED starts flashing red until communication resumes
Off, then green-red repeated in rapid succession, then green steady for 1 minute	Card reboot phase	-
Green steady for a minute	Card reboot phase	Wait for the conclusion of the reboot
Red- Off slow (1sec-1sec) repeated 3 times	Detection of button pressed during reboot for selecting factory parameters (rather than User parameters)	Release the button to confirm
Red- Off fast (3 times a second) repeated 3 times	During reboot, confirms that factory parameters have been selected by pressing the button	-
Blue steady for a minute	During firmware update, writing to non-volatile memory	Do not interrupt the power supply

Network LED: displays the status of the physical network connection (Ethernet connection signals), regardless of whether the network parameters are correct; usually this must be green and flash when data is transmitted/received.

Network LED	Meaning
Green steady	Correct Ethernet data connection signals
Green flashing	Correct Ethernet data exchange
Red	No Ethernet signal detected



To configure the card, it is required to be powered. This can be done by turning ON the heat pump.

An Ethernet cable will be required to connect the card to a laptop or PC.

In order to access the configuration, the card can be started using the "factory boot-switch parameters":

- 1. Switch on the power supply source and hold the black pushbutton on the card for approx. 10 seconds until the Status LED begins to flash SLOWLY 3 times, red-OFF.
- 2. You will need to release the button before the 3rd red flash.
- 3. After about 35 seconds, the status LED will flash regularly and the card will have booted with its factory boot switch parameters in place of the user settings.

Note: These factory settings will remain in place until the next Reboot.



Default Address settings of the card: IP address= 172.16.0.1; Net mask= 255.255.0.0;

BMS settings: Protocol= Carel Baud Rate/Speed = 19200





- 4. Open the network and sharing centre via the control panel
- 5. Open the Ethernet settings
- 6. Select Properties
- 7. Select Internet Protocol Version 4 (TCP/IPv4) and select properties
- 8. Change from "Obtain an IP address automatically" to "Use the following IP address
- 9. Enter the IP Address of 172.16.0.xxx (we have used 100 in the example Do not use 172.16.0.1 as this is the card's default IP address)
- 10. Enter the Subnet mask as 255.255.0.0
- 11. Select OK on the two properties boxes to confirm settings

Note: Once you have completed the configuration of the card, you will need to change your network settings back to how they were previous to adjusting.





- 12. Open your browser of choice and enter the card IP address, 172.16.0.1, into the address bar
- 13. The card default page will open and you can now select to open the 'Administrator Area'



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This is the default index.html provided by CAREL INDUSTRIES S.p.A. This file may be replaced at any time via

aced at any time via	Windows Security	×
	Microsoft Edge	
	The server 172.16.0.1 is asking for your user name and	password.
	That server also reports: "config".	
	Warning: Your user name and password will be sent us authentication on a connection that isn't secure.	ng basic
172.16.0.1	admin	
0:0a:5c:81:40:79	•••••	
se: A2.1.1 - B2.1.1		
	OK Cancel	

Information

IPv4 addresses:

IPv6 addresses:

Mac Address: 00

Firmware Releas

14. Enter the default user name and password-

- User Name: admin ٠
- Password: fadmin ٠

15. Select OK

Note: It is possible to change this user login password once inside the configuration menu.



🖻 🖅 🗖 pCOWeb Configuration	$n \times + \vee$																		-	a ×
← → ♡ ⋒ 0 17	2.16.0.1/config/ad	dminpage.htn	nl															ζ 2≡	h	e
p cou/eb																				REL
Information								Ir	nform	natio	n Pag	ge								
Configuration	16	Data is live, it automatically updates every 5s, double click on a value to change it Cells per row: 10 (20) (30) (40) (50)																		
Clock & Logger	Digital Vari	iables																		
Events	Up to									2	07									
	1-20 21-40 41-60		U U U	U U U	U U U	U U	U U U	U U	UUU	U U U	U U	UUU	U U U	UUU	UUUU	U U U	U U	U U U	U U	U U U
Tests	61-80 81-100	0 0	0	Ű	U	0	UUU	U	U	Ŭ	0	U	Ů	0	Ű	UUU	U	Ů	U	U
Customer Site	121-140 141-160 161-180 181-200				0000		0000			0000		0000	0000	cccc	0000			00000		0000
Info & Contact	Analog Var	iables	U	U	U	U	U													
System is using:	Up to									2	07									
Factory parameters	1-20 21-40 41-60	0 0	0	U	UUU	0	UUU	UUU	U	UUU	U	U	U	0	0	UUU	U	UUU	U	U
Firmware Release: A2.1.1 - B2.1.1	61-80 81-100 101-120 121-140			U U U U	000000000000000000000000000000000000000	0000	0000	U U U	0	0000	0000	U U U			0000		0	0 0 0	0000	0
Mac Address: 00:0a:5c:81:40:79	141-160 161-180 181-200 201-207			0000	0000		U U U U	UUU	U U U	U U U	UUU	UUU	U U U	000	U U U	U U U	U U U	U U U	U U U	U U U
pCOWeb's date: 1970-01-01 00:06	Integer Va	riables																		
	Up to									2	07									
REBOOT	1-20 21-40 41-60 61-80 81-100			0000	0000		00000	000				0000	0000		00000			00000		0000
BLI S	101-120 121-140 141-160 161-180 181-200 201-207			00000	U U U U		U U U U	U U U U	U U U U	U U U U		U U U U	U U U U		0 0 0 0	U U U U		U U U U		U U U U

16. Once inside the configuration menu, the default page is the information page and it displays the variables that the card is reading from the heat pump controller.

Select the 'Configuration' tab

17. Note: If the card is installed within heat pump controller board and the variables return a value of 'U', this indicates that the card is not communicating with the heat pump.

Confirm that the BMS settings in the heat pump controller display are set to 'CAREL' as the protocol and '19200' as the baud rate/speed.



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p cou /eb									CAREL	18. Once inside the configuration menu,
Information	General	Network	pCO Com	ModbusTCP	SNMP	BACnet	Plugins	Users	Firmware	select the Network menu
Configuration	Ipv4 Configurat	ion								19. Select 'Static''
Clock & Logger	O Disabled O Address Main	DHCP Static 72.16.0.1		Netmask 255.255.0.	0]				20. Enter in the network settings provided
Events	Alias 1 Alias 2			Netmask Netmask]				to you by the BMS/Site contact.
Tests	Alias 3 Gateway Address			Netmask]				21. Typical settings provided will be the IP Address (Address main), Subnet Mask
Customer Site	Ipv6 Configurat O Disabled ®	ion Slaac Odhcpv6 S	tateful ODHCPv6	5 Stateless O Static						(Netmask) and the Default Gateway (Gateway address)
Info & Contact	Address 1	slaac		Prefix	c					()
System is using: Factory parameters	Address 2 Address 3			Prefix Prefix						22. Once entered, select 'Submit'
Firmware Release: A2.1.1 - B2.1.1	Address 4			Prefix						
Mac Address: 00:0a:5c:81:40:79	Primary DNS Secondary DNS			In addition to th	nose assigned by DHC	CP(v6) or SLAAC				Note: Once submitted, you will be prompted to reboot. You do not need to
pCOWeb's date: 1970-01-01 00:06	Submit									reboot immediately if you still require to configure further settings such as the
REBOOT	Copyright © 2003-2019 by (CAREL INDUSTRIES S.p.A., Br	ugine (PD) - Italy. All right	ts reserved.						BACnet settings. If finalised, you may



ed to re to ρ reboot for the new settings to take place.



∩ COU∕eb								CAREL	If the requested protocol is BACnet/IP
Information	General Network	pCO Com	ModbusTCP	SNMP	BACnet	Plugins 23	Users	Firmware	
Configuration	Service configuration		_						23. Select the BACnet tab.
Clock & Logger	BACnet status BACnet/IP port	Enabled V BAC0	24] default BACO, hexadecima	I					24. Set the BACnet status to 'Enabled'
Events	Device Properties								25 Change the (nCOWeb Device Instance)
Tests	BACnet LAN type pCOWeb Device Instance Description	BACnet/IP O B 77000 Carel BACnet Gateway	ACnet Ethernet						to the value provided you by the BMS
Customer Site	Location APDII timeout	Unknown	milliseconds						
Info & Contact	APDU retries Password for restart	3							26. Select Submit
System is using:	Alarm Parameters								Note: Once submitted, you will be
Factory parameters	Alarming enabled	O Yes 🖲 No							prompted to reboot. You do not need to
Firmware Release: A2.1.1 - B2.1.1	Clock Parameters								reboot immediately if you still require to
Mac Address: 00:0a:5c:81:40:79	Daylight Saving Time UTC offset	O Yes No	minutes, -720 to +720						configure further settings. If finalised, you
pCOWeb's date:	BBMD Properties	1	_ minutes, u to disable						nlace
REBOOT	IP address for BBMD* Foreign device Time-To-Live*	no 0	no, none or empty to disal seconds	ble					
REBOOT	pCO Mapping Parameters		_						
BTL	Mapped digital variables Mapped analog variables Mapped integer variables	207 207 207	0 to 207 Carel, 0 to 2048 0 to 207 Carel, 0 to 2048 0 to 207 Carel, 0 to 2048	Modbus Modbus Modbus					
V LABORT	Submit (*) Required if pCOWeb must register as a For	reign Device with a BBMD							
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∩ cou∕eb									CAREL	If the requested protocol is Modbus
Information	General	Network	pCO Com	ModbusTCP	SNMP 27	BACnet	Plugins	Users	Firmware	<u>TCP/IP</u>
Configuration	Service Configurat	tion								27 Salact the ModbusTCP tab
Clock & Logger	Modbus TCP status Modbus TCP port	i	Enabled V 502	default 502						
Events	System Configurat Map mode*	tion	v1.5.x (new) •]						28. Set the Modbus TCP status to 'Enabled'
Tests	(*) Reference mapping (Mode Digital Anal	table: log Integer	2							29. Select Submit
Customer Site	v1.4.x 1-2049 2-50	001 5003-1000	1							
Info & Contact	Submit									Note: Once submitted, you will be prompted to reboot. You do not need to
System is using: Factory parameters	Copyright © 2003-2019 by CARE	EL INDUSTRIES S.p.A	., Brugine (PD) - Italy. All righ	ts reserved.						reboot immediately if you still require to configure further settings. If finalised, you
Firmware Release: A2.1.1 - B2.1.1										may reboot for the new settings to take
Mac Address: 00:0a:5c:81:40:79										place.
pCOWeb's date: 1970-01-01 00:48										
REBOOT										



Inspection of BMS Card Connection



Status RED- card not communicating with heat pump Ethernet RED- No connection between card and network



Status GREEN- card communication OK Ethernet RED- No connection between card and network



Status RED- card not communicating with heat pump Ethernet GREEN- Network connection OK



Status GREEN- card communication OK Ethernet GREEN- Network connection OK



For further assistance, call Rheem Service on 131 031.